Please complete the details below and store this card along with the purchase docket in a safe place. To receive repair under Warranty both this card and the purchase docket must be presented.

OUTDOOR UNIT

Model No. _____ Serial No. _____

INDOOR UNIT(S)

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

CONTROLLER(S)

Model No. _____

SUPPLIED BY **PHONE NO.**

_____ _____

INSTALLED BY **DATE**

_____ _____

OWNER'S NAME _____

ADDRESS _____

IMPORTANT NOTE

For repair of equipment under this Warranty it is recommended that the owner contact their Daikin Dealer / Installer. If the owner requests Daikin Australia to perform or arrange the service call, the owner will be liable for all associated costs if the problem is not covered by the provisions of this Warranty or the Owner's Statutory Rights.

Daikin Australia Pty Ltd ABN 62 000 172 967
62-66 Governor Macquarie Drive
Chipping Norton, NSW 2170
Phone 1300 362 438

Part No. DADW0203
Rev. No. 1709

daikin.com.au

DAIKIN

5 YEAR WARRANTY

THIS WARRANTY APPLIES TO DOMESTIC AND "SKY AIR" PRODUCTS PURCHASED AND INSTALLED IN AUSTRALIA.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Your Australian Consumer Law guarantees, and similar statutory rights, are called the "Owner's Statutory Rights" in this Warranty.

THE RIGHTS GIVEN BY THE DAIKIN AUSTRALIA 5 YEAR WARRANTY ARE IN ADDITION TO THE OWNER'S STATUTORY RIGHTS.

The Daikin equipment listed on the back of this card is warranted by Daikin Australia Pty Limited (ABN 62 000 172 967) ("Daikin Australia") against defects in design, materials and workmanship for a period of 5 years from the date the equipment is purchased by the original owner.

Equipment defects covered by this Warranty will be repaired or replaced at the discretion of Daikin Australia (subject to the Owner's rights under the Australian Consumer Law with respect to major failures) without cost to the owner for parts or direct repair labour. The repair or replacement shall be performed during normal business hours by Daikin Australia or a repair agent authorised by Daikin Australia.

Any Daikin parts or Daikin equipment replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period or 12 months from the completion of the repair, whichever is the greater.

Except where inconsistent with the Owner's Statutory Rights and the rights given by this Warranty, all other warranties and all liability of Daikin Australia for any loss or damage direct and consequential is expressly excluded.

THIS WARRANTY **DOES NOT** COVER

a) Damage or problems or unsatisfactory performance caused to the equipment by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over voltage transients or electromagnetic interference not originating within the equipment.

b) Damage or problems resulting from incorrect or poor installation.

c) Damage or problems caused by the use of an accessory, component or equipment not supplied by Daikin Australia.

d) Damage or problems caused by storm, fire, flood, vandalism, misuse, negligence, Acts of God, earthquake, war, vermin, foreign matter entering the equipment (e.g. dirt and moisture) or any other outside agency.

e) Damage or deterioration to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.

f) Any costs or additional labour associated with gaining acceptable service access to equipment installed in restricted or unsafe (e.g. high) locations.

g) Freight charges (including insurance) or travelling cost for repairs performed outside the area normally serviced by Daikin Australia or a repair agent authorised by Daikin Australia.

h) Equipment which has been installed in a transportable or mobile application (e.g. caravan or boat).

i) Equipment which has been re-installed in a transportable or mobile application (e.g. caravan or boat).

j) Equipment which has been re-installed at a location other than the original location.

k) Any consumable item (e.g. batteries, filters, belts) supplied with the equipment unless the item is shown to be defective at the time of purchase.

l) Damage or problems or unsatisfactory performance resulting from operation in an environment where the climatic comfort of humans is not the primary function of the equipment.

m) Damage or problems or unsatisfactory performance resulting from operations at conditions outside the operating conditions specified in the Daikin technical or sales literature applicable to the equipment.

n) Damage, problems or unsatisfactory performance resulting from misapplication of the equipment.

Where this Warranty does not apply, the Owner's rights are limited to the Owner's non-excludable Statutory Rights.

OWNER'S RESPONSIBILITY

The owner is responsible for the correct operation and regular maintenance of the equipment as listed below. The correction of any non product fault or problem is not covered by this Warranty.

a) Operation and maintenance of the equipment in accordance with the operating instructions.

b) Regular cleaning of the air filter(s) and replacement where necessary.

c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (e.g. dirt, leaves, plants)

d) Ensuring that the condensate drain is kept clean.

e) Replacement of exhausted batteries.

f) The application of additional corrosion protection if the product is installed in a corrosive environment (e.g. Industrial pollution, sea air).

LIMITATION OF OWNER'S STATUTORY RIGHTS

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal domestic or household use or consumption, unless the owner establishes the following limitation of liability would not be fair and reasonable, the liability of Daikin Australia for any defect of design, materials or workmanship will be limited to any of the following as determined by Daikin Australia:

a) Replacing the equipment or supplying equivalent equipment;

b) Repairing the equipment;

c) Paying the cost of replacing the equipment or acquiring equivalent equipment;

d) Paying the cost of having the equipment repaired.