FUJITSU

IMPORTANT WARRANTY INFORMATION

FUJITSU GENERAL (AUST.) PTY LIMITED

PART No. 9350015047-03

Certain legislation, including the Australian Consumer Law ***(ACL)****, may imply warranties or conditions or impose guarantees or obligations on Fujitsu General which cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent* ***(Owner's Statutory Rights).***

THE RIGHTS GIVEN BY THIS 5 YEAR WARRANTY ARE IN ADDITION TO ANY RIGHTS AND REMEDIES THAT THE OWNER MAY HAVE UNDER THE AUSTRALIAN CONSUMER LAW AND OTHER LAWS. THIS WARRANTY REPLACES ALL OTHER WARRANTIES PROVIDED WITH THE AIR CONDITIONING PRODUCT LISTED ON THE BACK OF THIS CARD.

The Fujitsu General air conditioning product listed on the back of this card is warranted by Fujitsu General (AUST.) Pty Limited (ABN 55 001 229 554) against defects in design, materials and workmanship for a period of 5 years from the date the equipment is purchased by the original owner.

Air conditioner defects covered by this Warranty will be repaired or replaced at the discretion of Fujitsu General (AUST.) Pty Limited (subject to the owner's rights under the ACL with respect to major failures) without cost to the Owner for parts or direct repair labour. The repair or replacement shall be performed during normal business hours by Fujitsu General (AUST.) Pty Limited or a repair agent authorised by Fujitsu General (AUST.) Pty Limited.

Any Fujitsu General parts or Fujitsu General air conditioner repaired or replaced under this Warranty will be warranted in accordance with the provisions of this Warranty for the remainder of the original warranty period or 12 months from the completion of the repair or the replacement of the parts or air conditioner, whichever is the greater.

Except where inconsistent with the Owner's Statutory Rights and the rights given by this Warranty, all other warranties and all liability of Fujitsu General (AUST.) Pty Limited for any loss or damage direct and consequential is expressly excluded.

To claim under this warranty Owner should contact their Fujitsu General Dealer / Installer or the Fujitsu General website: www.fujitsugeneral.com.au for the contact details of the closest service agent. Alternatively, Owner can send a claim to Fujitsu General (AUST.) Pty Limited at the address below.

Owner will be responsible for the costs associated with making the warranty claim, including:

- All costs associated with travel outside of the area normally serviced by Fujitsu General (AUST.) Pty Limited or any repair agent authorised by Fujitsu General (AUST.) Pty Limited; and
- All costs related to gaining access to unsafe (eg high) or restricted locations.

The Owner will be liable for all costs incurred by Fujitsu General if the problem is not covered by the provisions of this Warranty or the Owner's Statutory Rights.

THIS WARRANTY DOES NOT COVER:

a) Faults or substandard performance resulting from operation at conditions outside the operating conditions as specified in the Fujitsu General technical or sales literature applicable to the air conditioner.

b) Faults or substandard performance resulting from misapplication of the air conditioner.

c) Faults or substandard performance resulting from operation of the air conditioner when used for applications other than the climatic comfort of humans.

d) Faults or substandard performance resulting from incorrect or poor installation.

e) All costs related to gaining access when installed in unsafe (eg high) or restricted locations.

f) Faults or substandard performance caused by any product or part other than supplied by Fujitsu General (AUST.) Pty Limited.

g) Costs associated with travel outside of the area normally serviced by Fujitsu General (AUST.) Pty Limited or any repair agent authorised by Fujitsu General (AUST.) Pty Limited.

h) Faults or substandard performance caused to the air conditioner by faulty or incorrect external electrical wiring, incorrect power supply, voltage fluctuations, over voltage transients or electro-magnetic interference not originating within the air conditioner.

i) Faults or substandard performance caused by vermin, blocked filters, misuse, storm, flood, fire, earthquake, negligence, vandalism, Acts of God, war, foreign matter entering the air conditioner (eg leaf matter, dirt and moisture) or any other outside agency.

j) Deterioration and or damage to the external surfaces or refrigeration coils caused by normal weathering or corrosive atmospheric conditions.

k) If the air conditioner has been installed in a transportable or mobile application (eg caravan or boat).

l) If the air conditioner has been re-installed in a transportable or mobile application (eg caravan or boat).

m) If the air conditioner has been re-installed at a location other than the original location.

n) Any consumable item (eg batteries, filters) as supplied with the air conditioner unless the item is shown to be defective at the time of purchase.

Where this Warranty does not apply, the Owner's rights are limited to the Owner's non-excludable Statutory Rights.

OWNER'S RESPONSIBILITY

The warranty is conditional on and the Owner is responsible for the correct operation and regular maintenance of the air conditioner as listed below. The correction of any non product fault or problem is not covered by this Warranty.

a) Operation and maintenance of the air conditioner in accordance with the operating instructions.

b) Regular cleaning of the air filter(s) and replacement where necessary.

c) Ensuring that the air inlet and outlet on the outdoor unit is kept clear of any obstructions (eg dirt, leaves, plants).

d) Ensuring that the condensate drain is kept clear and clean.

e) Replacement of exhausted remote batteries.

f) The application of additional corrosion protection if the product is installed in a corrosive environment (eg industrial pollution, sea air).

Where our service personnel are unable to identify any fault in the product, Fujitsu General (AUST.) Pty Limited may require you to provide proof that the air conditioner is defective.

LIMITATION OF OWNER'S STATUTORY RIGHTS

In respect of any goods supplied under the contract which are not of a kind ordinarily acquired for personal domestic or household use or consumption, unless the Owner establishes the following limitation of liability would not be fair and reasonable, the liability of Fujitsu General (AUST.) Pty Limited for any defect of design, materials or workmanship will be limited to any of the following as determined by Fujitsu General (AUST.) Pty Limited:

a) replacing the air conditioner or supplying an equivalent air conditioner;

b) repairing the air conditioner;

c) paying the cost of replacing the air conditioner or acquiring an equivalent air conditioner;

d) paying the cost of having the air conditioner repaired.

YOUR STATUTORY RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please complete the details below and store this card along with the purchase docket in a safe place. To receive repair under Warranty the purchase docket must be presented.

Outdoor Unit Model No. _____ Serial No. _____

Indoor Unit(s) Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Model No. _____ Serial No. _____

Supplied by: _____ Phone No: _____

Installed by: _____ Date: _____

Owner's Name: _____

Address: _____

FUJITSU GENERAL (AUST.) PTY LIMITED ABN 55 001 229 554

A Subsidiary of **FUJITSU GENERAL LIMITED** www.fujitsugeneral.com.au

HEAD OFFICE

NSW:	1 Telopea Place, Eastern Creek NSW 2766 PO Box 102, St Clair NSW 2759	Ph (02) 8822 2500	Fax (02) 8822 2501
VIC/TAS:	Suite 1, Building 2, Omnico Business Centre, 270 Ferntree Gully Road, Notting Hill VIC 3168	Ph (03) 9543 5899	Fax (03) 9543 8299
QLD:	Tenancy 1.02, 371 Macarthur Ave. Hamilton QLD 4007	Ph (07) 3257 2800	Fax (07) 3257 2184
SA/NT:	128A Rose Terrace, Wayville SA 5034	Ph (08) 8172 1180	Fax (08) 8172 1190
WA:	Unit 1, 24 Gibberd Road, Balcatta, WA 6021	Ph (08) 9240 5877	Fax (08) 9240 5866